A NEGOTIATOR'S PLAYLIST

# enabling moments

Larry H. Haber

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# A Public Service Announcement

WARNING: Prolonged exposure to "Enabling Moments: A	3
Negotiator's Playlist" may induce newfound life, career and	4
business perspectives; flashbacks to your own life experi-	5
ences; an eclectic taste in multiple music genres; and maybe,	6
just maybe, a bit of an Aretha Franklin-like R-E-S-P-E-C-T	7
and/or D-I-S-R-E-S-P-E-C-T for the author.	8

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## The Prelude and **Getting in Tune**

Hopefully, the short stories that follow will entertain you while si-4 multaneously imparting healthy doses of insight as to those life, business and negotiating mindsets and mantras that have played 6 a starring role in achieving what I define success primarily to be: happiness.

The format for the stories I tell is set up in a manner similar to that of concerts performed by some of the San Francisco bands in the late '60s and early '70s. Think about jamming sets of music, prolonged intermissions to submerge oneself in whatever might, as my mother used to say, "soothe the savage beast" in you and/or to get your act together; and then if you were lucky enough, to have scored 14 a backstage pass or been treated to a riveting round of encores to send you home with memories to last you a lifetime. Periodically, although normally performed before a concert to ensure that the sound in the venue is clear, or as a means of rehearsing a few tunes to be played that evening, a number of "soundchecks" are sprinkled in along the way as a mental gymnastics' intermezzo of some sort. Stated differently, they are intended to be thought-provoking while providing you with a moment to be reflective, much like you might experience at a concert.

Multiple long-winded prefaces behind us, this book contains an extraordinarily long first set running through October 25, 2001, which is then followed by an intermission, and a short acoustic set running into 2006. The musical notes of 2007 and 2008 bring on yet another intermission through the times after the Great Recession reared its ugly head in the fall of 2008. Lastly, a third set takes us

through and beyond the dark days of COVID-19 through late 2024.

Multiple encores and "one-hit wonders" follow, which hopefully

will continue to play well into the 2050s for me, along with your

very own backstage pass to the afterparty that is not only my mind

but a different slant on business and life as well.

Due homage and heartfelt appreciation out to a few songs by the Grateful Dead aside, in my mind, not only has "The Music Never Stopped" for me, but with the love and support of those near and dear to me, metaphorically speaking, I fortunately continue to play lead guitar in one of my favorite make-believe groups ... namely that of "Uncle John's Band." Like many of us though, given the "The Prelude" that is one's life, getting in tune just took me a while longer than expected.

With the foregoing as your general admission lawn pass to the Grateful Dead-induced "Attics of My Life," along with a bit of unintentional inspiration from Dire Straits, please enjoy the road trip that is my "Walk of Life."

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## Author's Introduction

There are those who might say that I have become somewhat of 3 a "Commercial Leasing Interventionist" as a consequence of the 4 wrath brought on by the Great Recession on what was once a real es- 5 tate portfolio of roughly four million square feet. Although I still re- 6 tain minuscule ownership interests in two of the properties on 125th 7 Street in Harlem that were instrumental in my old firm's rise before 8 the fall from whatever level of real estate grace we had obtained, including that of the building where former President Clinton still retains his rectangle "oval" office that you and I as taxpayers pay for, I am no longer involved from a management or legal perspective in my old company. Politely stated, although we all received a nice check to play with when we sold 90 percent of our collective Harlem interests to a real estate fund in 2006, the majority of the windfall my partners and I received was invested, and thereafter sadly pissed away, in a town that when mentioned in my presence brings a small tear to my eye if you're paying attention: Newark, New Jersey.

The story of my old company — Cogswell Realty Group — created by three friends, including myself, who grew up within five houses of one another; a junior high school pal; and a few newfound friends along the way; was truly a great story ... until it wasn't. Despite the fact that it could've ended better, and to this day is a gift that too often is one which keeps taking away, I will always cherish the good times, the everlasting friendships made, the knowledge secured, and the life and business lessons secured along the way. In short, I am better for having lived through what truly was a seemingly endless series of epic experiences, notwithstanding that 29 ultimately, we took a B-52's like "Party Out of Bounds" wrong turn or three. Moreover, I will forever be grateful for how Cogswell enabled me beforehand and more importantly, at the not so tender age of nearly fifty years old, to find the road leading to the person, businessman and professional I have allegedly grown up to be.

Armed with a strong work ethic, street smarts, a passionate yet 6 relentless pursuit of the goal mindset, the ability to string a multi-7 tude of syllables together without taking a breath, somewhat of an encyclopedic knowledge of music, sports and pop culture, and a few 9 professional titles secured back when I was in my mid-20s, starting 10 in 2009, I was able to quite slowly crawl out from the wreckage of 11 having become a newly appointed member of the middle class. I 12 ultimately morphed into becoming a reformed yet long recovered 13 developer by not dwelling on what no longer was my ownership in-14 terest in what once was a multi-million-square-foot real estate port-15 folio. I had no choice but to get over it and deal. Would anyone care, 16 or respect me, if my daily routine became that of hanging out on the 17 corner of Kvetch Avenue and Whine Street, with a hunk of cheese 18 in my hand, telling anyone I could about my tale of woe? Not only 19 would that have been counterproductive, but it also wouldn't have 20 been good for anyone in my family. 21

For context, in late 2008 and early 2009, not only was the Great Recession in full bloom, but it was also the time when our real estate partnership truly ended, Bernie Madoff's devastating Ponzi scheme came to light, and most importantly, my wife Joy had to endure a series of surgeries to enable her to hopefully live to 100 and beyond. And, oh yeah, our four boys were then fifteen, fifteen, fourteen and nine, with the youngest in the early years of transitioning from attending the absolutely life-changing Ascent School for Autism, to that of the Syosset School District, which I attended as well.

No armed with a new set of rules and restrictions as my reluctant guiding light, and playing off the title of the legendary Frank

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Zappa's old band, I set out to become the father and mother of reinvention. What was the result, you may ask? First and foremost, I am happy. You only go through life once, and whether right or wrong, whenever confronted with the choice of making more money or being happy, the choice was always an easy one for me: happiness.Be that as it may, in addition to the foregoing, I am a non-practicing and retired CPA, a podcast host, the creator of an online commercial lease training and negotiating educational platform called Leasing REality, and a co-writer of a hip-hop single called "Leasing REality State of Mind." And when I want to be a bit boring and pay the bills, I run the commercial real estate practice for a bicoastal law firm called Abrams Garfinkel Margolis Bergson, LLP.

What follows is not meant to be biographical in any way, shape or form, although to most it will certainly feel as if it is. That is far from my intent. Crazy as this may sound, I remember in vivid detail, and with little or no revisionist history, the overwhelming majority of "Enabling Moments" that I have experienced throughout my journey. For those who know me, I am a storyteller who, more often than not, possesses a talent for making a short story longer. But don't worry, my friends, I have taken the advice of those I am close to, and consequently, I have not so painstakingly stuck to my game plan. You can be the judge.

Given that I generally consider myself to be the biggest child in almost any conversation, the book is intended for kids of all ages: for teenagers through those not far away from taking life's big nap at ninety-five years young or so.

To be clear, this is NOT a book about real estate, although like Popeye but stated a bit differently for copyright concerns, I be what I be. Rather, it is my "Negotiator's Playlist" for business and life. With kudos to Paul McCartney, "With a Little Luck," it will allow you to conjure up a few new songs to add to your very own self-produced mixtape.

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Growing up, I am fairly certain that many of you had a friend who with a tendency to continually quote lines from movies or songs as a conduit to getting their point across. For better or worse, depending on your perspective, I was one of those people who often called upon their treasure trove of meaningful or meaningless trivia. The beauty of that, at least to yours truly, is how I have incorporated what became one of my life's greatest passions — namely that of attending countless concerts performed by the world's great musicians — into the very fabric of how I negotiate and share the knowledge I have accumulated along the way.

As you will soon see in the pages that follow, I love a myriad of musical genres. To illustrate the foregoing thoughts, a good place to start would be with a soundcheck courtesy of one of my all-time favorite bands. Although I don't truly consider myself to be a Deadhead, by definition I most certainly am. Since 1975 when the group was on a short hiatus, I have seen Jerry Garcia, Bob Weir and Phil Lesh of the Grateful Dead perform either together or separately, well over 150 times.

#### "Do You Subconsciously Channel the Grateful Dead When Negotiating Letters of Intent and Leases?"

With the help of 63 songs sung by the Grateful Dead, given that the expression "They Love Each Other" doesn't always permeate many landlord-tenant relationships, what follows is a bit of "Help on the Way" to help prevent real estate professionals having to shout out "I Need a Miracle," or to endure the equivalent of a negotiating "Cream Puff War," so that their negotiations will hopefully be fruitful and more akin to that of a "Sunshine Daydream."

That said, when negotiating a letter of intent and thereafter the lease, context plays a starring role whether you are a landlord, tenant, or either of their advocates. By way of example, if you are

negotiating a relatively small lease in a hot owner's market, regardless of whether or not the owner of the building is named "Mr. 2 Charlie," "Cosmic Charlie," "Bertha," "Sugar Magnolia," "Iko Iko," "Casey Jones," "Jack Straw," "Corrina," "Cassidy," "Sugaree," "Tennessee Jed," "Althea," "Samson and Delilah," or "Me and My Uncle," or is a "Brown Eyed Woman" wearing "Scarlet Begonias," or even if a guitar player in "Uncle John's Band" or "St. Stephen" himself, you need to know that when a tenant's broker delivers a twelve-page term sheet or takes a not-so-finely sharpened surgical 9 machete to a lease, in all likelihood it will create nothing short of 10 a metaphorical "Fire on the Mountain," in the form of the torch a landlord will take to the aforementioned tenant letter of intent or beyond-aggressive lease markup.

On the flip side, whether you are an owner or representing one, your mantra cannot be that of "Shakedown Street" when it comes to the manner in which you go about negotiating lease provisions, as the goal is to be that of a dealmaker and not a deal-breaker if you want your prospective tenant to turn on their leasing "Love Light" for ten years or longer for the "Space" you are trying to rent in a building. Furthermore, please keep in mind that most commercial leases are heavily tilted in a landlord's favor, as most leasing attorneys have a "When I Paint My Masterpiece" mindset when it 22 comes to drafting them. Consequently, more often than not it makes more sense for landlords to "Take a Step Back" on lesser provisions as opposed to keep going "Around and Around" on "The Wheel" that is the unfortunate consequence of protracted lease negotiations, because whether you are experiencing yet another "One More Saturday Night" "In The Midnight Hour," or alternatively, lying awake in bed like a "Little Red Rooster" before "Sunrise" comes along, even a well negotiated lease by a tenant's counsel, from a legal and business perspective, will still leave a landlord "Sittin' on Top of the World."

Moreover, an owner will rarely recover the rent lost for a space 1 2 that remains vacant; so, when wearing that hat, especially if the landlord has little or no mortgage or is a long-term holder and not a 3 flipper, I'm a big advocate of receiving a good percentage of some-4 thing in the form of rent rather than one hundred percent of the nothing that comes with an unoccupied space. Unless your passion is to have a rent-paying tenant make like Jerry Garcia by singing to you 7 "Next Time You See Me" or "It's All Over Now, Baby Blue" as they go "Truckin" with its tenancy and perform their own version of a "Mississippi Half-Step Uptown Toodeloo" to another owner's 10 building, having vacant space is akin to going to a drive-in movie 11 theater without your soulmate but instead with a taxi driver whose 12 meter is running throughout the movie, who maybe like you has 13 not been vaccinated and is maskless, with the only liquid beverage 14 available at the snack bar being that of hand sanitizer ... it makes no 15 sense. No matter how you cut it, there is always a "Touch of Grey" 16 in any negotiation, and if you want to not only get by but survive as 17 well, my unsolicited advice to those in, or aspiring to be or remain 18 in, the leasing business, is to make sure you bring a bit of leasing 19 "Good Lovin" to the bargaining table. 20

At worst, at least from where I sit, a tenant who helps pay your 21 mortgage, real estate taxes, operating expenses and the salaries of 22 your employees, is what I would consider to be a "Friend of the 23 Devil." As for tenants, when you are pleasantly confronted with a 24 landlord who is doing their best impression of the "Candyman" when 25 they are willing to give, on a ten-year lease, six months or more of 26 free rent and a \$75- to \$100-per-square-foot tenant improvement al-27 lowance while also paying brokerage commissions and performing 28 base building work to your space, that's the type of devil a friend 29 should have. Stated a little bit differently, real estate professionals 30 who embrace some or all of the foregoing "Not Fade Away" nego-31 tiating mantras, will rarely be left "Going Down the Road (Feeling

Bad)" because of a "Foolish Heart" or mind, as they know that there 1 "Comes a Time" to getting the "Deal," with kudos out to Stevie 2 Wonder, "Signed, Sealed and Delivered."

On a related note, it is imperative that a tenant hire a broker and 4 an attorney who not only are true leasing specialists, but ones who can confidently say, when it comes to the meat of a lease often attached to a pre-printed lease form, that "I Know You Rider."

The time has come for me to stop going on and on like a "Ramble 8 On Rose," but before I "Bid You Goodnight," my hope is that my aforementioned thoughts will ultimately result in, for the better, more than just a small "Ripple" in your negotiating style. My further hope is that it has woken you up to the realization that without the assistance of real estate professionals, landlords and tenants will never possess, from a leasing perspective, the "Eyes of the World" that should be brought to each and every negotiation. So with that relatively long yet "Easy Wind" of a monologue behind us, may all of your transactions be an "Unbroken Chain" of successful ones, may you continue to "Wave That Flag" of advocacy on behalf of 18 whoever you represent, may you rarely if ever experience an incurable case of the "U.S. Blues" due to a lack of leasing knowledge leaving you feeling as if you were a "Dire Wolf" left out in the "Cold Rain and Snow," and may your always be the "Operator" controlling the destiny of your business, brand and balance sheet as it takes on a "Let It Grow" mind of its own.

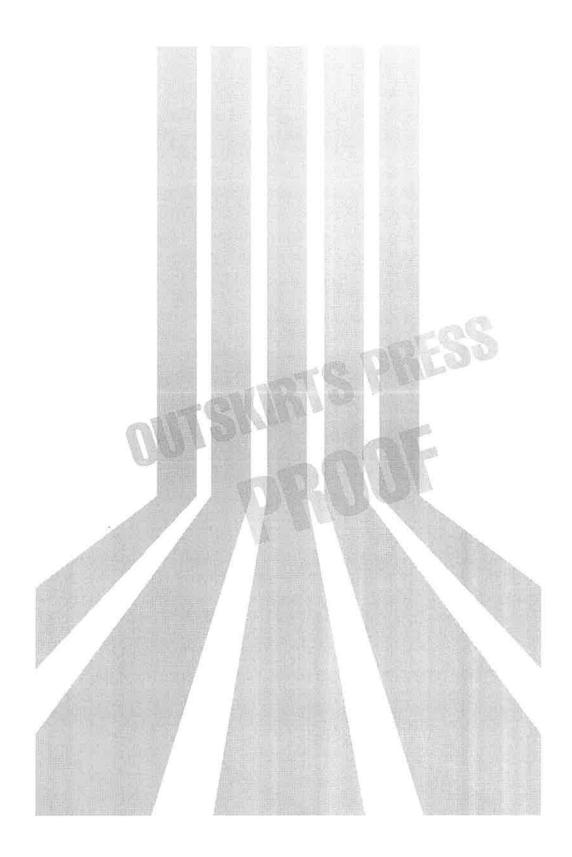
"Might As Well," my brethren.

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#### **CHAPTER 1**

# The First Set: 1959 through October 25, 2001

#### "Setting up the Stage for Life's Concert"

The '50s and Early '60s: Elvis, Mom, Dad and U2 Can Find What You're Looking For

Although the Elvis Presley song wasn't released until a few years later in 1957, "All Shook Up" seemed to be what happened to my parents on their very first date, if you would call it that, in March of 1953. Interestingly enough, their love connection was somewhat of a doubleheader, as in two couples sharing their first date together, with neither Marilyn nor Sheldon being paired up with the other.

Although Bono wasn't born until a year after me in 1960, apparently my father's mindset was that of U2's 1987 classic "I Still Haven't Found What I'm Looking For" with his date of the evening. When it came to my then twenty-four years old future papa, young and maybe not-so-innocent twenty two year old Marilyn was subconsciously singing to herself the 1930s song "I Only Have Eyes for You," as she somehow made plans that night with my 5'9" and then 125-pound hunk of a dad to meet on the down low the very next day.

Cutting to the chase, given their ages, the times and their passion 21 for the other, three weeks later these young lovers eloped. My older 22 sister Shari, who quite sadly took her own life in 2017, was born 23 nine and a half months later, and I at Brooklyn Jewish Hospital on 24 Classon Avenue, where housing projects now stand, five and a half 25 years after that. Until we lost Pops in the boarding area on the way 26

home from celebrating, with kudos out to Elvis once more, my parents' fiftieth anniversary in "Viva Las Vegas," their life together was generally golden, with a healthy dose of tarnish and hard knocks thrown in along the way.

Although I was only there to witness their last forty-four years 5 of marriage, being their son was something I will always cherish. Through a myriad of perspectives, it was the experience of a lifetime. It was as if my parents lived their lives to allow me the privilege of finding happiness and success. Whether they knew it or not, on a daily basis, Mom and Dad taught me how and on occasion how not to conduct myself properly, with props to the Beatles 11 classic, along life's "Long and Winding Road." Along with my 12 "Fourboyzrusmom" loving wife Joy and our "4Boyz," Sean, Ryan, Kyle and Conor, my in-laws Irma and Richard, and of course my three childhood "brotherly" friends Lloyd, Stu and Mark from the 15 '60s, Shelly and Marilyn were truly the best and certainly the most 16 impactful teachers I ever had. 17

If you define success as solely that of possessing monetary wealth, right or wrong, I am light-years away from what you very well perceive success to be. Fortunately, I define success a hell of a lot differently, and for that I am among the richest people I know. Look no further than Joy and the Fourboyz, my "brothers" and extended family and friends.

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With my Brooklyn accent remarkably embedded in me although I only lived there the first six months of my life, we moved to Rockaway in early 1960, and then to Looooooooong Island during "The Summer of Love" in 1967. More about that later on.

Although maybe a bit of an exaggeration, getting back to the point, I grew up without the riches of many around me, as my parents were laborers. Shelly hung draperies and blinds five days a week in New York City and points beyond, and on too many evenings and almost every weekend, Pops willingly schlepped, packed and

unpacked the family van across the Mid and North Atlantic coast 1 as Marilyn's wingman in her antique furniture business. Whether 2 it was desk-bookcase combinations, dining room servers, armoires, 3 sewing machines, bric-a-brac, tables, chairs or picture frames, in semi-remote locations such as Brimfield, America's oldest outdoor flea market in Massachusetts, or Renninger's and Shupp's Grove in the Amish Country, to them, being out in those fields before daybreak with a flashlight in hand was truly their Kevin Costner-like "Field of Dreams." Playing off the title of The Who classic, it was out on those very fields adjacent to a seemingly never ending "I Can See For Miles" harvest of corn and other harvests from farmers who sadly don't receive their just due, that I witnessed with the awe of a child how hard my parents fought to put meals on the table and 13 clothes on my back.

The "however" is that when it came to their Austin Powers-like Mini Me, who was merely along for the ride starting at the age of 16 four if not sooner, although I was always (and still am to this very day) up for the party, it was painful for me to be riding shotgun from the back seat of that Ford Econoline van instead of being back home hanging with my pals, or transfixed by some game on our black and white TV. But as crazy as it may sound to you, those fields were where my independent and "fly my freak flag" nature, along with a litary of life lessons, began. They were my initial "Enabling Moments."

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Among the many lessons gained from being a reluctant passenger and part-time antique dealer in my nursery and early elementary school days was mastering the art of listening. Moreover, it's where my imagination began to conjure up a myriad of visual images of the future along the way. Many afternoons were spent listening to a ballgame in the van alone on a pocket transistor radio, as my parents did their best to foreshadow Missy Elliott's "Get Your Freak On," as they made their way onto the dance floor which those fields were. In 32 this case though, their soon-to-be-found dance partners were hopefully going to be a large batch of weathered antiques in need of a love we all encounter by way of good intentions from those close to us: refurbishment and fine tuning.

Much like when an opportunistically optimistic real estate devel-5 oper with an eye for talent doesn't see a rundown building as a dump beyond rehabilitation, but rather as one possessing "great bones" in an up-and-coming neighborhood which ultimately will yield great dividends if underwritten and refurbished properly, it was out in those fields where Marilyn and Shelly envisioned and then achieved something very similar: a Stevie Wonder-like "Innervisions" eye to 11 reinvent and repurpose antiques that others felt no amount of tender 12 loving care would ever bring back to life. How wrong those others were. Farm analogies intended, it was my parents' sojourns and 14 plowing of the fields littered with antique bargains which ultimately 15 put a myriad of dairy products, bacon, chicken and steak on our 16 family's kitchen table. Prior COVID-19 distancing mandates aside, 17 it also may be the reason why I enjoy being out in fields or stadiums 18 listening to music, or having my heart broken by my beloved J-E-19 T-S or Mets, with 50,000 or so of my closest friends. 20

- 21 <u>The Bottom Line #1</u>: Contrary to the title of a song by Diana Ross 22 and the Supremes, when it came to my parents, you CAN hurry love.
- 22 and the Supremes, when it came to my parents, you CAN hurry love
- The Bottom Line #2: Life is truly a lesson. Embrace and seize it, be present, and always grow from the "Enabling Moments" that are
- 25 gifted to you, whether or not those "gifts" are welcomed presents at
- 26 the time they are bestowed upon you.

#### Time for a Soundcheck?

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Tith homage out to The Torch Foundation, a great group of
W New York City real estate professionals making a difference
for special needs children and those at-risk by way of their mission
of "Building a Foundation for a Better Tomorrow," much of busi-
ness is about, as Lionel Richie and his old band The Commodores
might sing, acquiring a "Brick House" of knowledge. Why, you ask?
Cutting to the chase while simultaneously playing off the title of a
Red Hot Chili Peppers song, knowledge is "The Power of Equality,"
which will not only enable you career wise, with kudos out to Pearl
Jam, to become a "Better Man" and "The Fixer" of problems, but
also give you, as Brooklyn's own Beastie Boys once rapped about,
possessing "Skills to Pay the Bills."

The Bottom Line: In any event, although not necessarily subconsciously, I often channel the aforementioned song titles from Lionel 15 Richie, the Red Hot Chili Peppers and the Beastie Boys when acquiring knowledge, with the goal being that of "Building a Foundation for a Better Tomorrow" for both myself as well as my clients and family.

## **Time for Another Soundcheck?**

et Yo	ur He	ad Out	of You	r Ass,	Your I	Butt Out	of the Bl	eacl	iers
Get Yo	Your	Heart,	Mind	and	Body	Firmly	Planted	on	the
Playing Fi	eld								

With thanks out to eleven-time Grammy Award winner Jack 24 Antonoff, twenty-eight of his songs and the name of his current 25 band as well, if on occasion you "Dream of Mickey Mantle" when 26

- it comes to what your professional achievements will hopefully be,
- 2 I implore you to not only leap onto life's playing field as you haul
- your butt out of the Bleachers, but also to simultaneously master the
- 4 "Tiny Moves" of business while making the mantra "I Wanna Get
- 5 Better" part of your inner fabric. Be forewarned that if you don't,
- 6 and/or if you possess a "Me Before You" attitude when it comes to
- 7 not looking out for your client's best interests when a deal you're
- 8 working on is met head on with a "Rollercoaster" of hiccups and
- 9 speedbumps, your ears will be filled with a series of unwanted gems
- 10 thrown your way, including such rough cuts as:
- 11 1. When things go sideways, why do you disappear to the point that your colleagues are compelled to scream out at you
- "Don't Go Dark" on me?
- 14 2. "You're Still a Mystery" to me as to how talented you are but how ineffective you can be.
- 16 3. When it comes to paying your invoice, don't worry about
- singing to yourself "Don't Take the Money," because there's
- not a shot in hell you're going to be paid because among
- other things, you have become the master of perpetuating, as
- 20 opposed to solving, the problems before you.
- 21 4. "Nothing is U."
- 5. I "Hate That You Know Me."
- 6. You are not among "All My Heroes."
- 7. "How Dare You Want More" of my business?
- 8. When it comes to your digital skills, you're anything but a "Modern Girl" or guy.
- 9. Have some "Self Respect."
- 10. When it comes to under-promising and over-delivering, have
- you once ever uttered "I Am Right on Time?"
- 11. Hanging with you is not what one might say is a slice of "Ordinary Heaven."

#### 6 | enabling moments: A NEGOTIATOR'S PLAYLIST

12. After your performance on our recent transaction, with love	1					
certainly not intended, from a business perspective please	2					
don't ever expect me to say to you "Let's Get Married."	3					
13. I can easily think of at least "91" professionals I'd rather	4					
have on my side of the bargaining table.	5					
14. "Everybody Lost Somebody" and today, with that great	6					
Bleachers song "I'm Ready to Move On" blaring in the fore-	7					
front of my mind, the somebody I'm losing is you.	8					
15. "Stop Making This Hurt."	9					
16. This is the last meal we're having in "Chinatown," or any	10					
other place for that matter.	11					
17. If I haven't made myself clear enough, lose my number so	12					
you don't "Call Me After Midnight" or 6 AM for that matter.	13					
18. Don't ever try to "Wake Me" up with the beeping of your	14					
unwanted text or the screech of your voice bellowing out	15					
"Goodmorning."	16					
19. Despite you having both a good yet "Wild Heart," it's time	17					
for me to take a "Juno Interlude" from you, for a not so little	18					
thing called forever.	19					
20. With due props out to the name of the Bleachers' 2017 al-	20					
bum, I am begging you to "Be Gone" now.	21					
The Wonder Years and (Got to)	22					
Revolution: The '60s	23					
Tust seven months or so after I was born in Brooklyn back	24					
J in 1959, my parents made like the Dodgers a few years earli-						
er, when we became the first members of our family to ever say						
FUHGETABOUTIT to Brooklyn, by embracing the not-yet-written						
written song by the Ramones, when we moved out east to "Rockaway	28					

Beach" in Queens. You can take the boy and girl out of Brooklyn, but certain rituals, along with a Brooklyn accent (although I had never uttered a word there), you couldn't leave behind.

Although in the early '60s my family was "blue collar" with aspirations to become members of the lower or middle class, one birthright ingrained in my parents' inner being was that of our annual summer pilgrimages up to "The Jewish Alps," better known as the Catskill Mountains.

With kudos out to another Ramones song, we played the part 9 of "We're a Happy Family" to perfection, as Mom, Dad, my sister 10 Shari and I crammed ten pounds of fat into a five-pound box of a 11 closet masquerading as a hotel room. First, it was for long weekends at a family bungalow colony in Sullivan County, and then a 13 few summers later for monthly excursions at a number of seemingly 14 countless "B" and "C" hotels in South Fallsburg, Swan Lake, Loch 15 Sheldrake and Monticello. Schlocky as those hotels were, they will 16 always be Disneyland to me. I am forever thankful for the impact 17 they made on my life. 18

At the not-so-mature ages of eight to ten years old, whether it 19 was hanging in the faux-wood-paneled game rooms littered with 20 weathered pool tables and ping pong tables and pinball machines 21 that had seen better days, learning how to swim at the indoor pool where the not-so-sweet stench of mildew permeated the air, taking 23 a rowboat out by myself, or simply watching I Love Lucy reruns 24 at 7 PM on an old black and white TV with rabbit ear antennas in 25 the TV room with people I didn't know after I had just gorged on a 26 seemingly bottomless smorgasbord of food I adored, with homage 27 out to Kurt Cobain and Dave Grohl, my late '60s experiences in the 28 Catskills was nothing short of blissful Nirvana. 29

I would be remiss if I didn't mention how every Saturday night I broke curfew after pleading with my parents to let me join them for the 11:30 PM comedy, burlesque and strip tease shows, by sneaking into the hotel's nightclub. For those of you who enjoyed watching the 1 Netflix hit The Marvelous Mrs. Maisel and the shows she performed 2 in the Catskills, it was that and so much more. With due homage out to the dearly departed Patrick Swayze and Eddie Money, hanging in the Catskills during those Dirty Dancing days were truly my "Ticket to Paradise."

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One or two more things: did I mention the girls, and the independence I had? Although I was shy and candidly, really never possessed a "good rap" until much later in life if that, even as a sports-obsessed boy, I always liked girls. Part of my routine at the Flagler Hotel in '69 was to eavesdrop on conversations taking place in the big dining room at breakfast, as I lived to hear about what the dining staff and camp counselors did in town and on the hotel grounds the night before. Another was to go to the outdoor pool after lunch, mainly solo with no wing man in tow, to observe college-aged waiters and busboys hanging and flirting with the girls who worked at the hotel, as well as the older high school and college girls who were still being dragged to the Catskills by their parents. It was mind-boggling to me what a great gig all of the staff had.

So, one day as I was chowing down on a bagel with lox and a schmear of cream cheese, I went up to Sheldon the busboy, whose uncle happened to be the legendary wrestler Bruno Sammartino, to ask him if he was having as much fun as he appeared to be. The biggest s\*it-eating grin appeared across his face as he said to me, "Kid, if there is anything you do in this life, make it your business to get a job like mine when you're old enough, in a hotel like this." As he walked away laughing hysterically, Sheldon turned around and wagged his finger at me as he said, "Trust me."

I had just turned ten a few days before July 4th in 1969, and with his words forever ingrained in my prepubescent mind, the beginning of what would become many of my very own "Independence" Day celebrations had arrived. It was only a short six years later in

- the Summer of '75, when I landed my dream job as a busboy at the
- 2 Hotel Evans in Loch Sheldrake. I soon learned, much to my delight,
- 3 why Sheldon was laughing so hard after he imparted those sage
- 4 words of wisdom to me that morning. But more about that later. For
- 5 now, it was that summer that I coined (okay, not really) the expres-
- 6 sion "Living the Dream."
- 7 The Bottom Line #1: With all that I observed as a wide-eyed boy
- 8 up in the Jewish Alps during the "Summer of Love" through 1969
- 9 (including when that summer I watched in awe as man landed on
- the moon in addition to observing a not-so-small cultural phenom-
- enon called Woodstock occur just down the road), I began to believe
- 12 that not only was anything possible if you put your mind to it, but
- 13 that if you worked your butt off, the chances of some semblance of
- 14 your hopes, prayers and dreams becoming your reality had a fight-
- 15 ing chance to occur.
- 16 The Bottom Line #2: Remember, my parents were truly laborers,
- and on countless cold winter and ninety-degree days, I watched with
- both awe and self-imposed guilt as they "stripped" antique furniture
- in the backyard, giving new life to something that barely had a pulse
- 20 before they worked their magic on it. By witnessing my mama and
- 21 papa turn s\*it into gold, or more politely stated, lemons into lemon-
- 22 ade, the seeds were planted for my ultimately becoming an optimist.
- 23 I also experienced firsthand how my parents played their part in
- 24 coining the expression "giving the shirt off your back" to those you
- 25 care about. It's what my parents did for me, and I in turn attempt to
- 26 do for, and for those I consider, my family.
- 27 The Bottom Line #3: In 1969, not so ironically, Crosby, Stills, Nash
- 28 & Young released the song "Teach Your Children," and a few years
- 29 later, Carlos Santana recorded "Let the Children Play." Although at

times my parents struggled with finding the balance between the two, 1 as they admittedly gave me way more independence than a young 2 boy should have had then or now, playing off the title of the epic Nina Simone song, it was the time of "Feeling Good." Fortunately 4 for me, the overdose of independence my parents bestowed upon me 5 was the dawn, day and life that worked for me.

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#### What Do Stripes, Bill Murray, PS42 in Rockaway, Don't Call Me "Lawrence Howard" and My First Negotiation Have in Common?

lthough not along the same lines as when the character Psycho In Stripes told Bill Murray he would kill him if he called him Francis, as a little boy I cringed when, on the not-so-rare occasions I misbehaved, my mother called me "Lawrence Howard." So much so, that I actually convinced my first-grade school teacher to change my school records to "Larry" Haber. You see, back in the summer of '59, you didn't get your Social Security number right after you were born in the hospital; you got your nine digits when you started working. Consequently, when Uncle Sam asks me who I am, although I can't say that I play in a rock and roll band, I can proudly say "Larry Haber."

The Bottom Line #1: As was the case with my first negotiation with someone other than my parents, if you want something bad enough, even if you are only a kid, just like the song by the Long Island band The Jammin J's goes, "Go and Get It."

The Bottom Line #2: I was a relentless kid in 1965, and as many would attest to now, I'm still the same relentless kid today. Some things never change!

### Time for a Soundcheck? Is Your "Life's Jukebox" Limited to One Song?

Growing up, I spent too much time eating those old Swanson's Hungry-Man frozen dinners and stripping antique furniture so I didn't have to watch my parents perform the task any more often than they already did. Between their struggles to get local kids to take their place at \$50/hour despite the minimum wage then being \$1.60/ hour, and seeing my father work like a dog hanging drapes while being my mom's business wingman, it was as if his favorite song was "Eight Days A Week" by the Beatles.

The Bottom Line: Not that there's anything wrong with it, but unless you want your life's mantra to be the New Riders of the Purple Sage song "Dirty Business" with a guest appearance by Jerry Garcia on pedal steel guitar, or your meal of choice to be a frozen TV dinner whose main protein looks like a science experiment gone awry, my suggestion to you is to get hungry, stay busy and work your ass off at whatever it is that will make you money while being happy as well. Short of that, your life's jukebox may very well have just one song on the playlist, namely Johnny Paycheck's classic "Take This Job and Shove It."

The Heat Is On

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In fourth and fifth grade, despite my pals Lloyd, Stu and Mark busting my chops all the time as I played tetherball at lunch time now and then with a few girls I liked, I knew exactly what I was doing. Flirting and getting a bit of attention was my agenda. I had heard

on many occasions back then that I looked just like TV's elemen- 1 tary school heartthrob Brandon Cruz, the star of The Courtship of 2 Eddie's Father, and although the Joe Jackson song wasn't released 3 until a decade or so later, they thought I was "Kinda Kute." I was just putting to good use whatever my skill set allowed me.

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The Bottom Line: Follow your passion and your heart, even if it 6 means, with kudos out to the great Glenn Frey song from the movie 7 Beverly Hills Cop starring Eddie Murphy, that "The Heat Is On" and may remain so courtesy of those you call your friends, peers and colleagues.

#### Time for a Soundcheck? "Who Are You?"

Tith not only a little help from 42 songs by rock and roll legends The Who, I have taken liberties with the number "42" in honor of the great Jackie Robinson, as well as the year 1942, which was when both Jimi Hendrix and Jerry Garcia were born. Truth be told, I am also paying homage to the name of one of my favorite tequilas, namely 1942. With that behind us to ponder, let's talk about the question we all need to answer at some point in our lives and careers, and that is quite simply: "WHO ARE YOU?"

"I Can't Explain" why every day can't be "Christmas," or why we can't always spend our days "Going Mobile" on a "Magic Bus" that will take you on whatever "Amazing Journey" floats your boat, or why life won't allow you to have an "I Can See for Miles" vision "Behind Blue Eyes," a "Girl's Eyes" or whatever color your eyes may be, to avoid what may seem like yet "Another Tricky Day" or one thousand to navigate, or why you're left feeling sometimes as if you are a "Helpless Dancer" or being "Drowned" in "The Dirty 28

Jobs" of life, or why you have maybe pondered on more than one occasion whether "Is It in My Head?" when you "Go to the Mirror" and ask yourself whether someday you will "Be Lucky" like many of your peers, or more than you have been previously in your career decisions. But with that all said, regardless of whatever "My Generation" you inhabit, or even if you spent your youth living in a semi-regrettable "Teenage Wasteland," there is always time, even if one's career "Music Must Change" when it may seem that "The Song is Over," to play whatever "New Song" you desire, much like I had to endure when I was compelled to reinvent myself after the impact of the Great Recession took me from being general counsel 11 and an owner with my partners of a large real estate portfolio, to 12 making crazy videos that in 2009 (and today for that matter) left many thinking I had gone off the deep end. 14

What was the secret to helping "See My Way" in finding a suit-15 able "Substitute" for how I could hopefully write another "Success 16 Story" for myself, as I dug out from the "Fragments of Fragments" 17 of my prior life, while also having fun the next twenty-five or so 18 years of my career in doing so, you may wonder? Well, a large part 19 came from the "Face the Face" I had with myself as I looked deep 20 inside of "The Real Me." Another was of course "My Wife," always 21 knowing that Joy's "Love, Reign O'er Me" with her "You Stand By 22 Me," I got your back, don't worry, "The Kids Are Alright" mindset 23 being my inspirational salvation. 24

It also helped that the hard knocks I endured became the conduit to enable me to then learn a myriad of lessons from mistakes I made along the way, which in turn made it that much easier for me to embrace a "Won't Get Fooled Again," "We're Not Gonna Take It," "Anyway, Anyhow, Anywhere" work ethic (as opposed to my leaving the office at or prior to "5:15"). The foregoing mindsets, as well as that of possessing a "Join Together" drive to be "The Seeker" in creating new friends and business relationships, would

be the mantras that would rule the days to follow.

All of the foregoing mantras may not work for everyone, or they 2 may not be perceived as the optimistic "Bargain" outlook I feel they 3 truly are. But if nothing else, not only will a good part of them be a 4 cure for your bad case of "Summertime Blues" as you try to put the 5 impact of life's valleys in your rear view mirrors, but "You Better 6 You Bet" they just may be the right "Overture" to help you answer the question "Do You Think It's Alright?" with an emphatic HELL 8 YEAH, when asked about the trajectory of your life and career path. 9 That all said, my friends, with the title of the Grateful Dead song 10 "When Push Comes to Shove" playing in the background, can you 11 please tell me, or yourself for that matter, "WHO ARE YOU?"

#### Infinite Possibilities

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To be a kid in 1969 and 1970 growing up in New York was truly magical. It was when I witnessed, through sports and other world events, that anything is possible. To use the original name of a wonderful charity my friend Drew created years later to make a difference for so many underprivileged children, "Infinite Possibilities" was soon to become a mantra ingrained in my inner fabric.

From Joe Willie Namath coming through with his historical guarantee that the Jets would defeat the heavily favored Colts in Super Bowl III, to mankind landing on the moon that July, to the 22 Amazin' Mets, led by manager Gil Hodges and Tom Seaver, winning the World Series just a year removed from a lifetime record of 394 wins and 737 losses, and then, watching the legendary Red Holzman coach Willis Reed, Walt Frazier and other countless greats to the 1969/1970 season NBA championship, as an impressionable ten year old, I came to believe that dreams can come true.

- 1 The Bottom Line: Although dreaming won't necessarily make one's
- dreams and aspirations come true, having a dream is a damn good
- launching pad to making the 1965 song from the play Man of La
- 4 Mancha, namely that of "The Impossible Dream," become your
- 5 reality.

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## Never Let a Good Crisis Go to Waste

ttending elementary school in the '60s required as part of our 7 Associal studies curriculum the study of World War II. As an in-8 quisitive kid always in search of answers to the title of the song "Tell 9 Me Why" by Neil Young, given my exposure to old film clips covering the atrocities that transpired during WWII, not to mention hav-11 ing to experience recurring air raid drills while hovering under my 12 school desk back in the day, I was dumbfounded when I first heard 13 the rather mind-bendingly optimistic quote "Never let a good crisis go to waste" by Great Britain's Prime Minister Winston Churchill. 15 To a kid then in his single digits, it very well may have brought on 16 my first utterance of the acronym "WTF." 17

To a young'n' with obviously way too much time on my hands and mind, I soon found out that not only did Winston never, ever meet a good cigar or scotch he didn't like, I also came to learn how he seized on the tumult which was the consequential fallout of WWII. As the world crumbled around him, the prime minister performed his own version of *carpe diem* by helping to create an unlikely super group that no one could ever have anticipated, becoming as formidable and world-changing as any before and quite possibly since.

Although I am not quite certain who played lead guitar, sang lead vocals or took on triple-duty as the bass player, keyboardist and/or drummer to maintain the beat the world so sorely needed back in the 1940s, without this unlikely joining of Winston, the Soviet

Union's Joseph Stalin and the USA's four-term president Franklin 1 Delano Roosevelt (FDR), whatever remaining semblance of peace- 2 ful co-existence which exists today very well would never have happened without the combination of allies (Churchill and FDR) and 4 "frenemies" (when you add Stalin to the mix) playing their part. 5 WWII ending and the creation of the United Nations are just a few 6 highlights of their many accomplishments. Without them, I'm not 7 quite so sure that our country back then would have been able, in the 8 words of John Lennon, to ever "Imagine" that the battlefield was set 9 up to "Give Peace a Chance."

The Bottom Line #1: Can you say collaboration? If you can't, maybe it's time to do so, my friend.

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The Bottom Line #2: You don't have to be best buddies with everyone you work with. When the greater good calls, more often than not, putting aside whatever differences you may have with a friend, business associate, competitor, enemy or someone you truly do not 16 enjoy hanging with, is often the right choice.

The Bottom Line #3: There are many things in life and business that are inevitable. On the downer side, taxes, the greatest buzzkill of life (aka "death"), heartbreak, sadness, mistakes and failures are among everyone's not-so-greatest hits on life's mixtage. Just the same, in a strange way, optimism is what allows me to accept that 22 these "crises" are going to occur, often when I least expect them to. Accepting that fact allows me in turn to be a tad more accepting of, as well as prepared for, crises when they rear their ugly heads.

One can approach problems or crises in a myriad of ways. Regrettably, many give up too soon by simultaneously succumbing 27 to them as they become a very lonely guest of one in their own selfpity party. I prefer though, whenever possible, to figure out a way to 29

## The Dirty Dancing Days

few short days before my sixteenth birthday in June of 1975, I was able to charm my way into a job at the Evans Hotel in the Catskill Mountains. Although the pay for being a busboy was only \$25 a week, it also included housing, three meals a day, the ability to make over \$200 a week in tips and, just as importantly, the opportunity to have as my new life mentors and guardian angels through Labor Day, a cast of characters then attending or recently having graduated from college.

Pay special attention to the words "housing" or lack thereof, and "guardian angels." Not that I became a mascot of some sort to my newfound pals, but in a sense, some of them seemed to take great pride in making sure that no less than five things would take place that summer for yours truly:

15 1. Have fun;

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- Learn valuable life lessons;
  - Master my new craft;
- 4. Be an activate participant as I rode shotgun on the adventures to follow; and
  - 5. Make sure that no one took advantage of "The Kid" and my then semi-naive nature.

Given my love for the songs "Sympathy for the Devil" and "Friend of the Devil" by The Rolling Stones and the Grateful Dead, respectively, I hesitate describing the housing provided to the dining room staff as an absolute hellhole, as to do so would not only be an insult to Satan, Lucifer or whatever other names he may go by; but also because — with kudos out to the Drive-By Truckers — it was most definitely a place "Where the Devil Don't Stay." Think about

mold, falling rafters, unhinged doors, showers that barely spit out rusty water and bathrooms that somehow smelled worse than one of 2 those portable bathrooms after a football game.

So with that as the backdrop, one of my newly acquired body- 4 guards took it upon himself to subconsciously channel the recently released Bob Marley classic "Get Up, Stand Up" along with the 6 not-yet-penned "Know Your Rights" song by the Clash, when he dropped a dime (translation: making a call in the '70s from a phone 8 booth) to the Sullivan County Board of Health, pleading with them 9 to do an immediate inspection of our living quarters. Less than 24 hours later, our housing structure was rightfully condemned and as a consequence the hotel was forced to give all of us a standard hotel room accompanied by maid service and a roommate for the remaining two summer months. To describe it with a song from the late '90s, it was Ricky Martin, "Livin' la Vida Loca" (as in "the crazy life") time.

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Even crazier, for reasons I don't recall, not even a week later my roommate abruptly quit his job, and the hotel never replaced him with another roomie. At that age, if you were fortunate enough to have gone to sleep-away camp, this was the summer you always dreamed of: to either be a C.I.T. (i.e., counselor in training) or a waiter at the camp you went to as a kid. For my friends who were lucky enough to have experienced that, all of them were better for it. Although it wasn't a competition, as it didn't suck for either of us, imagine me: no parental supervision, making nearly \$250 a week with tips, eating like a king, not having to clean my room, and politely stated, enjoying a social life with boundaries that were largely non-existent. I knew then how lucky I was, and even in the moment, I was so grateful for the "dime dropped" that played a part in shaping the summer of a lifetime.

A week or so later, a rather old (to me) waiter (he was in his early 30s) approached me with an offer which was one I was informed I 32

- 1 had no choice but to accept. In exchange for what he described as
- 2 "his protection of me," every Sunday when I received my weekly
- s tips, I would be required to give him twenty percent of my tips.
- 4 In my mind, and that of the singer Graham Parker for that matter,
- 5 "Protection" was what I needed to keep this wannabe matzoh ball-
- 6 slinging gangster away from me. So, when this thug of a waiter
- was no longer in view but still lurking in the shadows of a dining
- 8 room that sat roughly three hundred people, I approached my friend
- 9 Brooklyn Larry ("BK"), a seasoned veteran waiter in the dining
- 10 room although not yet twenty-one years of age.
- BK took an immediate liking to me, maybe in part because I still
- 12 had my Brooklyn accent. Thankfully, apparently part of BK's mis-
- sion that summer was to be somewhat of a surrogate older brother to
- 14 me. In the first few weeks of July, as part of my daily social rounds,
- 15 I made it a point to visit BK and his girlfriend (and now wife) for
- advice, as well as to let them know how things were going for me.
- 17 As you may have already surmised, also to find out where the party
- 18 would be that night.
- 19 So, when I told BK about the Grateful Dead "Shakedown Street"
- 20 incident I had experienced a few moments earlier, like a lion look-
- 21 ing out for one of his cubs, BK instinctively put his arm around my
- 22 shoulder as we walked over to the perpetrator, who was then cower-
- 23 ing in front of one of the large columns in the dining room. BK was
- 24 rightfully pissed off, and in one fell swoop, he lifted up, with no of-
- 25 fense to anyone named Richard, this D\*CK of a waiter by his lapels
- 26 and politely shouted at him, "If you screw with Larry, you screw
- 27 with me. You disgust me." As we walked away, BK told me I had
- 28 nothing further to worry about, and he was right. "Richard" couldn't
- 29 have been any nicer to me the rest of the summer.
- The Bottom Line #1: When something doesn't smell or feel right,
- 31 conditions and context permitting, you need to make like the Clash

and Bob Marley to not only learn how to "Know Your Rights" but 1 thereafter, to once again "Get Up, Stand Up" so as to enforce them 2 accordingly. Trust your instincts. Even without a vast amount of 3 business or life experiences, more often than not your gut is the 4 right compass.

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The Bottom Line #2: Although I'll expand on this later with a bit of 6 inspiration from the incomparable Whitney Houston, it is impera-7 tive that you find, especially earlier on in your career, a number 8 of business and life mentors. As a teaser though, among the many things a mentor can provide is a "Hold on, Help Is on the Way," "Count on Me," "I Got You," and "Never Give Up" safety net when it comes to helping you navigate life's journey.

## Time for a Soundcheck? **Time Management Revisited**

When it comes to time management, one needs to know that you can't make your life's mantra that of the song "Party All the Time," by the star who played the donkey in Shrek, namely Eddie Murphy, because if you do, sadly you very well would be left singing Blake Shelton's song "Goodbye Time."

Instead, it might be a good idea to make the song titles of Kelly Clarkson and the Allman Brothers Band "Don't Waste Your Time" and "Ain't Wastin' Time No More" part of your inner fabric, because in doing so, as Freddie Mercury and David Bowie used to sing, not only will any thoughts of feeling "Under Pressure" be mitigated, but you may come to realize, in the words of The Rolling Stones, that "Time Is On My Side."

Stated a bit differently, if you properly and efficiently allocate the twenty-four hours in a day bestowed upon us, while simultaneously 28

- embracing the thought that sleeping ten or more hours a day is vast-
- 2 ly overrated, you will have put yourself in a position to say, as the
- 3 title of the Oscar-winning song from the movie Dirty Dancing goes,
- 4 that "(I've Had) The Time of My Life."

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# Survival of the Not So Always Fittest, and If You Want It, Sometimes You Merely Need to Ask.

uring the fall of 1975 and winter of 1976, a significant num-8 ber of hotels in the Catskill Mountains, due primarily to either bankruptcy or fire damage incurred by what back then was referred 10 to in a derogatory manner as Italian or Jewish lightning, shuttered 11 their doors on a past and future that had long passed them by. To me, the then-consequential fallout in the early part of our nation's 13 bicentennial summer from these closings, was my having to en-14 dure a Groucho Marx-like "Hello, I Must Be Going" series of four jobs in less than a three- week span, due to there being an absolute 16 dearth of hotel jobs available for kids trying to escape the big city or 17 their sleepy suburban towns, for a summer of what they perceived 18 as their Willy Wonka-like golden ticket to their very own land of 19 enchantment. 20

Mother Nature, no parental supervision, great tips awaiting you 21 if you had any semblance of an "A" game, along with free, bounti-22 ful and relatively tasty food, not to mention future love connections 23 on the horizon, were (temporarily) eluding me, and quite possibly 24 many more hormonally charged teenage kids. So until I finally got 25 my dream job at the then-world-famous Kutsher's Hotel, starting 26 on Friday, July 19, 1975, the Avon Lodge, the Aladdin, the Shady 27 Nook (for 15 minutes, if that) and the Tamarack Lodge were my 28 playground.

What follows are two relatively short stories, with both of their 1 outcomes ultimately weaving their way into my very being. I would like to think that these experiences played a supporting if not starring role in my achieving a modicum of success, and thankfully but 4 certainly less frequently, a little failure along the way. Life is about 5 many things, with one of its Top 10's being that of "Leave It Better Than You Found It." That's what the following did for me.

About five days after my short stint at the Avon Lodge ended 8 soon after July 4, I had less than \$50 to play with, and my parents were pleading with me to give up the dream they perceived I was not living by coming home to beautiful Looooooong Island. To me, there was no shot I was leaving New York State's version of the Swiss Alps for the not-so-rough-and-tumble streets of Jericho and Syosset. Not that there's anything wrong with it, but short of cleaning toilets, I would have taken almost any hotel job to keep the dream alive.

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With that permeating mindset, I was fortunate to have been placed by a Monticello-based employment agency for a "job competition" with another kid around my age. Thinking back, the situation I found myself in was somewhat similar to the Food Network show Chopped. Aside from the fact that there were no celebrity chef judges, or \$10,000 prizes or television cameras to capture the daylong competition, the ground rules were quite simple. With the skill of a trained chef twice our age, prepare semi-elaborate fruit platters for the two-hundred-some guests at the Aladdin Hotel to feast upon. At the end of the day, the better fruit chopper and platter designer would be hired, and the other sent packing, having gorged on three oversized meals along with a \$50 check for his troubles. Either way, I would be a winner, given that my Armageddon scenario would be that of my then-skinny belly being filled to the brim, along with my wallet containing a crisp bill plastered with Ulysses Grant's face on it. The opportunity to metaphorically play a 1970s version of 32 1 Chopped also would provide me another three or four days to some-2 how find a busboy job at a higher-end hotel where I could nest the 3 rest of the summer.

After sizing up my competition throughout breakfast, it became 4 very clear to me how the day would play out. My "competitor's" skills (or better put, his severe lack thereof) were similar to mine; the only question in my mind was whether our asses would be fired 7 before or after the dinner shift. You didn't have to be Julia Child or Bobby Flay to figure out what was so plainly obvious and forthcoming. So as breakfast was ending, I walked over to my equally clue-10 less competitor and politely conveyed with a big smile something along the lines of, "My newfound friend, two things in our respective lives are inevitable today. The first is that your ass and mine will 13 be fired at the end of the day if not sooner. The second, and possibly 14 more important thing, is that after the lunch shift, we need to find a 15 way to enjoy the 'fruits' of our hard work and all that the Aladdin 16 has to offer on our two-and- one-half hour break between lunch and 17 dinner." 18

As you might surmise, you didn't have to be Albert Einstein to figure out that my earlier perception became our reality. We were both canned immediately after the evening's dinner shift.

The Bottom Line: If you have a desire or goal, whether it be that of 22 profound success or merely to put yourself in a better position to 23 consume life's fruits, generally stated you need to do that which you 24 need to do to survive. Please don't take that as if I am telling you to 25 walk a line that has, with kudos to Jerry Garcia and Robert Hunter 26 intended, a "Touch of Grey" in it, but if you want to not only get by 27 and survive but strive for your chance to grab life's equivalent of 28 Willy Wonka's golden ticket as well, having a relentless and pas-29 sionate pursuit of the goal mindset is imperative. 30

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Tt all began the night before I started at the then-world-renowned 2 ▲ Kutsher's Hotel. Thursday dinner was soon ending at the Tamarack 3 Lodge where iconic legends such as the Who, Janis Joplin, Cream and Jerry Lewis had once performed. If you recall, the pay for a job in the hotel dining room was that of room, board and \$25/week. The big bucks, which for a busboy could be \$200-plus a week in 1975 (i.e., just over \$1,000 a week adjusted to 2023 dollars), was that of 8 the tips. So on a hot July Thursday evening, what was a boy to do when the custom was that those ever-elusive tips were only given after Sunday lunch when either guests left after a week's stay or husbands took the trip back to the city (while as rumor had it, some of the wives left behind played their version of "bungalow bunny" with some of the hotel's help among others)?

One would never accuse me of being shy, even when I was sixteen years old; but at that point and place in time, whatever rap I had was not even close to being fully developed. The big "however," though, was my need to get my hands on that which was due me for my slinging chopped liver, stuffed cabbage, and matzo ball soup to my assigned hotel guests since the prior Sunday night. It was time to bust out of my shell and "ask the big ask" with tact, sincerity, passion and a drop of embellished bullsh\*t.

So to each of the four tables I was serving of eight or 10 alte 23 kakers (i.e., in Yiddish, politely stated an older and sometimes fussy and crotchety person), my well-thought-out spiel (i.e., Yiddish for "rap") was essentially, "I hope everyone is having a great week so far. But before I tell you my story and ask you for a very simple request, I must stress that everything is thankfully okay at home. The family is good. You see, my dream job was always that of working at Kutsher's Hotel, and thankfully, I'll be starting there tomorrow

morning. That said, given that I am not ordinarily tipped until Sunday, if you enjoyed being served by me, as much as I truly have enjoyed serving you, it would be greatly appreciated if you could

4 take care of me financially right now."

With only that, as many of the wives nudged their husbands to 5 extend their alligator arms and take care of the nice mensch before 6 them, "my rap" apparently no longer had to be extracted from me 7 as if it was the equivalent of the Squeeze song "Pulling Mussels from a Shell." I had broken out of my shell as if I was inspired once again by the Elvis Presley classic "Jailhouse Rock." Although I had 10 only worked four of the seven days that week at the Tamarack, my 11 semi-nonfiction story earned me nearly a week's worth of tips. At the time, it was an epiphany worthy of its place on my personal 13 Mt. Rushmore of life lessons. Still is, actually. It was an "Enabling 14 Moment" that has lasted my lifetime.

- The Bottom Line #1: Tell your story. Believe that it's a story worth telling, and a story that needs to be heard. Hopefully, more often than not, when told from your heart and mind with good intentions, your story will resonate and put you on, with props to the Grateful Dead, "The Golden Road (to Unlimited Devotion)" from those
- 21 within earshot.
- The Bottom Line #2: Four of the greatest syllables and words ever 22 put together are quite simply, "Be nice, work hard." Not only is the 23 foregoing mantra among the only things that one can control in his 24 or her life, and the right thing to do as well, but making the expres-25 sion part of your inner fabric will put you in a position of life being 26 fairly okay, with the potential to have your dreams become your 27 reality. These are also the words that I most annoyingly repeated to 28 our three older boys when they were younger. Thankfully, they were not ignored.

The Bottom Line #3: Piggybacking off my prior thoughts, it is my firm belief that when it comes to the employer-employee relation- 2 ship, generally speaking an employee with a strong work ethic will, 3 in the vast majority of circumstances, be given the benefit of the 4 doubt over an employee whose mantra may appear at times to be 5 "Why do today that which I can do tomorrow?"

For those in need of a little music to hammer home the point, I 7 implore you to simultaneously channel Jay-Z, as in his song "Can't 8 Knock the Hustle," Abe Lincoln, who once profoundly uttered 9 "Things may come to those who wait, but only the things left by 10 those who hustle," and lastly, the "Queen of Disco" herself, namely Donna Summer, and her song "She Works Hard for the Money." Work it, my friends.

The Bottom Line #4: With homage out to the legendary country singer Chet Atkins, when done properly and in the right moment and 15 context, "It Never Hurts to Ask."

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The Bottom Line #5: Although the line is a bit overplayed, there is nothing wrong with whatever your version of "living the dream" may be. I'm not saying that you must or must not aim really high, but if it's realistic, there is a better chance of it becoming your reality, as opposed to that of an unobtainable fantasy or a nightmare come true. Stated a bit differently, with my teenage crush 22 on Deborah Harry of Blondie still etched in my mind, there is nothing wrong with "Dreaming" (and unless I missed the memo, why not, as there's no admission fee to let your mind wander).

## (Relentlessly) Seek and You Shall Find ... All Over Again

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Although the three roommates I shared a quad with in my freshman year of college were all nice guys, the short version is that they didn't inspire me to channel Pink (about 35 years or so too soon) by screaming out in their presence that it's time to "Get This Party Started." If I was to find those I would want, homage to Basti Grub and Dizzy Monroe intended, to blurt out that "I Want to Party with You" after hanging with them for a few minutes, I'd have to make like Crocodile Dundee and go on a walkabout around the dorms.

So my journey for coolness began. As I strutted through the 12 Ellicott housing complex where I was exiled from Buffalo's Main 13 Street that freshman year, I felt like a rat on the prowl as I made my 14 way through the maze of what was ten or so interconnected build-15 ings designed by architects armed with marching orders from for-16 mer Governor Nelson Rockefeller to create a new campus at the 17 University of Buffalo where there could be no true central meeting 18 place. Why, do you ask? Although rumor had it that Nelly wanted 19 UB to be the Berkeley of the East, Nelson's vision included that of 20 having the campus be riot- and protest-free. Apparently, unlike the 21 '70s being good to me, other than financially speaking, I guess the 22 '60s weren't to Nelson. 23

Just as you thought I was going off on a non sequitur from which there was no return, I recall learning in my psychology class a few semesters later that requiring a lab rat to navigate the twists and turns of a maze often promoted enhanced problem-solving capabilities. Although merely a non-scientific theory of mine, my version of making like Muhammed Ali as I bobbed and weaved my way through the rat maze that was the Richmond dorms ultimately enabled me to solve the problem I was having (i.e., that of being temporarily friendless). Although it was twenty-five years before 2 the White Stripes song came out in 2002, it only took me about fif- 3 teen minutes to metaphorically sing out to Joel, Walter, Brad, Sticks Moskowitz, Posty and Leeee, "We're Going to Be Friends!"

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You see, laughter and music screamed out to me from a dorm 6 room for four on the other side of Richmond, interlaced with the sweet accents of those from Little Neck, Bayside, Oceanside and 8 Manhasset ... all as Steely Dan's new album Aja played in the background. To play off the title of a song from the album, I was "Home at Last."

I walked into the room and in so many words, asked these Kings of Queens and Long Island if they were cool, to which my soon to be Pal Joey replied, "Why, are you cool?" My reply was, as you might surmise, "Sure I'm cool. Wanna be cool together?"

The Bottom Line: Props out to the name of the band I saw perform at The Paramount in Huntington in July of 2024, nearly fifty years later, our collective friendship has been nothing short of being "Cool Cool Cool." Others have joined our band of brothers, including Jerry D and Mikey B. In fact, in August of 2024, five of us spent a few days on the Jersey Shore at Mikey's house pretending we were eighteen again. Another reason why every now and then, we all need to make like Lou Reed and "Take a Walk on the Wild Side."

# Guns' N' Roses, Patience, and Being a Professional

ack when I was in high school, the legal age for drinking was 26 eighteen years of age. Not to make light of it in any manner whatsoever, but for context, the word "awareness" apparently had 28 not become mainstream yet in the mid-'70s. I heard certainly not heard of it until sometime during college.

By way of example, a good number of bars in our town when the legal drinking age was eighteen, regularly served kids, emphasis on kids, when they were fifteen to seventeen years of age. It was a different age, with a different set of rules when compared to those of today. We were in a sense treated as adults when we in fact were anything but that. At best, as the title of the Jay-Z song goes, we were barely "Coming of Age." I prefer to look back as my having escaped from those times in one piece and relatively unscathed, as being extremely fortunate.

One small tale that I remember quite vividly was a summer evening when in eleventh grade, I was at a pool party. Although (1) age-wise I was barely a Stevie Nicks-like "Edge of Seventeen," and (2) I may or may not have consumed a cocktail or two, given my gifts of babble and a Guns N' Roses-like "Patience" for those in need, I was called upon to talk down and metaphorically throw a life preserver to, a kid who apparently felt that the bushes in which he was performing the breaststroke, were that of the lap lane adjacent to the pool. He must've missed the memo pertaining to being a "professional" when it came to controlling one's buzz. You know, the one about drinking that speaks to alternating water with alcohol, moderation generally being a good thing, and lastly, not consuming liquid refreshments on an empty stomach?

Cutting to the chase, my friend made it safely through the night with his faculties intact. For that evening at least, H2O became my fellow teenager's new best friend. As for me, not only did I feel good about the good deed I performed, but I also realized that I had a knack for being patient when someone was occupying "space" or a position diametrically opposed to that of my very own. Although the classic song "The Waiting (Is the Hardest Part)" by Tom Petty and the Heartbreakers wasn't written until five or six years later, and

a song by Migos and Drake almost thirty years after that, I simultaneously discovered that if I could somehow maintain my patience while performing my fair share of you can "Walk It Talk It" with the best of them, I could make a difference for friends, clients and my loved ones, with either my words, my actions, or a bit of both.

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The Bottom Line #1: Sometimes a small dosage of Katy Perry's "Small Talk" is what acts as an icebreaker to jumpstart a successful negotiation. Other times, whether I am channeling the Hank Williams, Jr. or Toby Keith version of the song, I have found that "A 9 Little Less Talk and a Lot More Action" is what patience in negotiating is all about. Whether your pleasure tends to that of Adele's "I'll Be Waiting," Green Day's "Waiting" or alternatively, that of the Ray Davies and the Kinks' "Tired of Waiting," if one believes in (re)discovering the lost art of patience, there is a good chance that one day your adversary, client or colleague will see the light and serenade you that now very well may be the time, props out to Green Day once again aside, to take on a "When I Come Around" mentality to your line of thinking.

The Bottom Line #2: During a number of my podcasts with college student interviewees, as well as a top retail broker and an ultra-successful businessman, all said, "Patience" was at the forefront of their 21 accomplishments and goals.

One of the students spoke about working on improving her patience, and being a more contemplative person. Another touched upon how his younger brother with autism had taught him the meaning of passion, patience and being a good team player.

As to the retail broker, he spoke of "planning with patience in 27 mind, and beginning each week (and year) with a plan setting out 28 objectives to accomplish your goals." As for my friend who sold his business and continues on his road to success by making a difference 30

- 1 in the nonprofit arena, he spoke to me about patience and creating a
- 2 sane time table for reaching your goals.
- 3 I'm beginning to sense a theme here. Are patience and hard work
- 4 quite possibly the keys to success and happiness?

### Being a Professional Revisited AKA The Water Song

- 8 Ts "Turning Pro" the common denominator between Elton John's
- "Madman Across the Water," Dave Matthews's "Don't Drink the
- 10 Water," Hot Tuna's "Water Song," Toy Story's Buzz Lightyear, Jack
- Johnson's "Drink the Water," Phish's "Sample in a Jar," the Clash's
- "Career Opportunities," Luke Bryan's "Buzzkill," and the sitcom
- 13 Classic Friends?

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- For reasons unknown to me, as I was sitting on a plane flying out
- to Las Vegas in May of 2024 to attend the always-fun ICSC Retail Real
- 16 Estate Conference, not to mention a few of Dead & Company's opening
- 17 shows at The Sphere, my mind drifted to years past when more than a
- 18 few real estate "professionals" I know were anything but professional
- 19 when it came to controlling their Huey Lewis and the News-like "Buzz
- 20 Buzz Buzz" at business events or parties. With that context behind us:
- 21 Partial Answer # 1: YES. Don't become one with the title of Dave
- 22 Matthews's song "Don't Drink the Water."
- 23 Partial Answer # 2: YES. Being Buzz Lightyear at a business event
- 24 is generally not a good thing, as making the title of Elton John's
- 25 album Madman Across the Water the words on your party hat, is
- 26 not the look one should leave colleagues or (no longer prospective)
- 27 clients with.

40 | enabling moments: A NEGOTIATOR'S PLAYLIST

Partial Answer #3: With kudos out to the indie band of the same name 1 intended, that's a Yeah Yeah Yeahs once again. If you've simultane- 2 ously channeled the title of one of the more popular shows of the '90s and 2000s, by subconsciously realizing that if you plan on day 4 drinking poolside or going way too hard on some other libation at a 5 business event or party, then one of your best *Friends* and mantras of 6 the day, as previously stated a bit differently, is definitely that of Hot 7 Tuna's "Water Song" and Jack Johnson's "Drink the Water."

Partial Answer #4: Absolutely, positively yes. With due props out 9 to a number of songs sung by Trey, Jon, Mike and Page of Phish, here is a "Sample in a Jar" of what I'm trying to say. Ironically, there are some who have written that the aforementioned song is about an argument amongst friends while one was a bit too drunk. Regardless, whether or not it was a "Simple" matter of when "Party 14 Time" came around for the "My Friend, My Friend" becoming a 15 "Waste" case while having lost a bit of his "Sanity" due to consuming too much "Gumbo" aka a whole lot of "Bathtub Gin" one night, when the morning came, I'd like to think that when "All Things Reconsidered" took place after a good night's "Sleep," a healthy serving of humble pie regret was on the table.

Not trying to preach here, as I may have indulged in more than 22

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one or two cocktails on occasion, but long ago I got the memo pertaining to being a professional when it came to a day or night of fun, games and intended or unintended debauchery, especially when the event being attended was one where endurance, schmoozing and 26 the creation of new, or building upon older, relationships was the primary rule of engagement. You know, the memo about drinking that speaks to alternating your pal Mr. Water with alcohol generally being a conduit to stringing syllables together for the greater good of all concerned?

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- The Full Answer: All of the above are common denominators to the
- 2 initial question posed, as well as a few below.
- 3 The Bottom Line: With only love out to the Ramones, the Clash,
- 4 Bobby Darin, Jules Verne and Luke Bryan, respectively in order, if
- drinking or consuming whatever floats your boat does not include
- 6 "moderation" being front and center mantra-wise for you, whether
- 7 the business event is at "Rockaway Beach" in Queens or Encore
- 8 Beach in Vegas, if you don't want your buzz to take any future
- "Career Opportunities" of yours "Beyond the Sea" to the depths of
- "20,000 Leagues Under the Sea," my unsolicited advice is to take it
- down a notch if and when partying, so your career doesn't become a
- 12 "Buzzkill" of epic proportions.

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### Creating Unlimited Storage When Your Memory Is Making Like Mick and Telling You to "Get Off of My Cloud"

ack when I was working in the Catskills, with no less than 100 16 items on the menu to choose from, rumor has it that my clien-17 tele very well were the first to impart on their server the nightmare 18 question, "Can I have it on the side, please?" To the chagrin of those 19 in hospitality, this question soon became quite the rage, so much so 20 that its use spread downstate and down the eastern seaboard, first 21 to Orange County, then to Westchester, Long Island, Boca Raton, 22 and ultimately from sea to shining sea. The hotel's guests must have 23 received a memo telling them that they had free rein to order all of 24 their dishes with many of their main ingredients to be ordered on 25 the side, or prepared in a special way, as in when Grandma Sally at Table 9 asked me "Can I have a Cobb Salad bubala, but please put the tomato, bacon (which should be well-done turkey bacon by the

way), chicken, very well done but no salt (as I'm allergic to salt, which leaves my eyes looking like each has a ten-pound Samsonite 2 suitcase underneath them, and I can't have that as I'm going to a 3 wedding in three days for my second cousin's daughter twice re- 4 moved), and oh yeah, if you don't mind my sweet potato teenage friend, some dressing on the side. Not that fatty dressing. You have low-calorie Caesar? Actually, instead of chicken, how about shrimp? With lemon squeezed in. NO, actually a side plate of lemons and limes, I'll squeeze it in myself."

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Although exaggerating the point a tad, as my head was spinning trying to remember the preceding order, the next guest would go on to say something along the lines of "I'll need a glass of prune juice filled up halfway, in one of those nice tall yellow glasses, with a long metal spoon in it so it doesn't crack, with the other half filled with hot water. Maybe a 1/2 banana sliced as well. As Bruce Springsteen will write in the late '80s, "It's the Tie That Binds" if you catch my drift. Darling, you simply do not want to know what happened in my bathroom last night ... oy vey, nobody should have to experience that. NOBODY, not even my neighbor back in Brooklyn, that miserable eavesdropping, know-it-all Mrs. Kravitz."

Why am I telling you this story? Because back in the Borscht 21 Belt, you were not allowed to write one single word of a guest's order down. You had to subconsciously channel the Peter Frampton song "Show Me the Way" by finding some mind-bending memory exercise to commit Sally's lunch order to memory, while taking the order of another seven to eleven guests at her table before running to the kitchen at the very back of dining room filled with nearly three hundred guests. Inevitably, without fail, as I was metaphorically becoming one with Mustang Sally's order after taking another three orders, she then screamed out, "Could you be a dear, Harry (to which I replied that was my grandfather's name), and screw the 31 Cobb Salad with everything on the side, I'll have a turkey burger on 32 a bagel, not one of those hard ones from three days ago, all scooped out, lightly toasted, with a little chicken fat, tomato and fried onion, and a cup of mushroom barley soup as well, but please try to get me extra mushrooms in the cup, can you, dear?"

In order to somehow not screw up all of the orders, I knew I 5 had to create either a mnemonic or visual experience for myself. 6 Subconsciously, I may have been inspired in part by the Blondie 7 song "Picture This" as a means of watching Sally actually scarfing down her meal. Sometimes I even created a song of her order along with those of the other guests I was serving. If she hadn't 10 changed her mind, Sally's initial order would have been visualized 11 along the lines of watching that nasty Hall of Fame MLB player 12 Ty "Cobb" sliding into second base with only a piece of lettuce in 13 one hand, and also Sammy Davis, Jr. cutting out the hardened yolk 14 of the egg for little Sammy, all the while thinking "no Salty Dog," as Sally drank a hot tall cup of liquid mud with a tall metal spoon 16 garnish. 17

When I got to college and started to study accounting, knowing that many of the principles I was being taught would never come into play in real life, I started to make mnemonics for boring topics such as auditing. It was the only way I could remember and memorize something I cared so little about.

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When studying for the bar exam, I took Pieper as my preparation 23 course. Why, you ask? Because one of John Pieper's secrets was to 24 use mnemonics as a way for his students to remember his lessons. 25 In fact, I was so enamored with his style, I made mnemonics for 26 his mnemonics. As luck would have it, doing so came in handy, as 27 I spent the first ten minutes of the bar exam writing them down. If 28 I hadn't, when a Constitutional Law essay question came up which I had no clue how to answer during the exam, I wouldn't have been 30 able to write about the subject somewhat eloquently.

The Bottom Line #1: Sometimes you are taught a lesson and you 1 don't even know it. I can't even begin to tell you how many times 2 I was asked for yet another lemon by a dining room guest. As a 3 consequence, though, instead of having a small cup of them at the 4 ready, I learned that having a large bowl of lemons instead was a 5 game changer.

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On the all-by-my-lonesome Labor Day ride home to the Port 7 Authority by way of my old go-to, namely the Short Line bus, I 8 was dwelling on so many of the great times I had experienced in the 9 summer of '75. For some godforsaken reason, my mind wandered 10 aimlessly as to how I prepared that very day for lunch, the last official meal of the summer. One of those seemingly mindless thoughts was that of the bowl of lemons I would have at my station in the dining room. It was one of the little things that made my job so much easier to excel at. In retrospect, that lesson was the planting of the seeds that more often than not, helped bear a bushel of the successful fruits for me. In short, I began to think that if a healthy serving of life's sour lemons was ever bestowed upon me, figuring out how to turn those lemons into a vat of life's sweetest lemonade would become my objective.

The Bottom Line #2: After my first summer working in the Jewish Alps, when I started eleventh grade, I found myself utilizing all of 22 the mind tricks that my demanding summer guests forced me to come up with. I was always a relatively good student, but that year, with kudos out to Sally and many like her, I made a commitment to being better at almost everything I did or encountered. Being great would be great, but it wasn't the end-all for me. I wanted to be good at many things, with the hope of being a master of many as opposed to being that of a "master of just some or none."

Without spraining my shoulder by patting myself on my back 30 too much, are there a few things I consider myself somewhat great 31

or really good at? ABSOLUTELY, YES. But on the flip, there are quite a few that I'm far from the top of what my game potentially could or should be, and that is what keeps my heart, mind and soul percolating and happy.

Countless times over the past decade, I have conveyed by way of a question to those I have worked with, mentored or presented to, the following: "What do you want to be when you grow up? Mediocre, good or great? "Good" can be really good, and if "great" doesn't come your way, "good" certainly doesn't s\*ck." But mediocrity is not, and should not, be an option."

I'm a Type "A" with a healthy dose of Type "B" and a lot of 1.1 "C" mixed in. I always knew that I would work as hard as, or even harder than, the vast majority of people I came in contact with. But 13 I never really measured myself by whether or not I became or got 14 damn close to being the very best in my field, nor did I put pressure 15 on myself to do so. If it came, so be it, but if it didn't, that would work for me as well. Quite simply, whether delusional or not, I knew 17 that if I, metaphorically speaking, worked my (with due homage 18 out the song by 1970s heavy metal pioneers Deep Purple) "Fingers to the Bone," I could financially achieve a level of success that I'd 20 be comfortably happy with, while hopefully avoiding a perpetual 21 state of, props out to Jack White and the White Stripes, being "Bone Broke." Going back to the well with Ritchie Blackmore and Deep Purple once more, that ain't no "Smoke on the Water," my friends.

The Bottom Line #3: Create whatever retention system or systems of your very own that work for you; they will enable you to acquire, and thereafter retain, knowledge. Hopefully ones that will allow you to have an Arnold Schwartzenegger-like *Total Recall* to bring to life something that which you didn't even know existed in the outer limits of your mind.

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